

GEETEL INTERNET FIBER HANDBOOK

www.geetel.net

Tech Support

Geetel Technical Support

Mon – Fri 8:00 AM – 4:00 PM
765-258-3111 or 877-994-8355
support@geetel.net

Geetel Has 3 Different ONTs

Outdoor 711GE

Indoor 844G

If you are having trouble, you can power cycle the ONT's

ONT Outdoor 711GE





With an outdoor ONT, Geetingsville runs a single Cat 5e wire in your house to your Wireless Router location. More than likely if you are having trouble with the internet, the issue is with your Wireless Router. Try power cycling your router and reboot all your devices in the house. If you still have trouble with the internet you will need to call the office 765-258-3111 so we can check the status of the ONT.

Indoor ONT 844G



The 844G is a dual band indoor wireless ONT

Power: Light should be a solid green light when power is on the ONT

Broadband: Light is a solid green light when the 844 ONT is getting a signal from Geetel's hut.

Service: Light will become a solid green light after the ONT syncs up with Geetel's equipment at their hut and receives an IP address from Geetel. At this point the 844RSG should have internet access.

WiFi 2.4 / 5 Ghz: The 844ONT is a dual band router using wireless spectrum in the 2.4 Ghz and 5 Ghz range for WiFi in your house. Lights will be a solid green light when the 2.4 Ghz and 5 Ghz wireless is enabled and functional in the ONT.

Ethernet: The 4 lights represent your equipment. There are 4 ports (Ethernet 1 – 2 – 3 - 4) on the back of the ONT where you can plug your equipment in using Ethernet cables. Lights may be solid, but more than likely will flash as network traffic comes through ONT.

Phone 1, Phone 2, and USB: These lights are not used but may illuminate during a reboot.