GEETEL WIRELESS HANDBOOK

www.geetel.net

Tech Support

Geetel Technical Support

Mon – Fri 8:00 AM – 4:00 PM
258-3111 or 877-994-8355
support@geetel.net

Geetel Has 4 Different Wireless Antenna/Radio Systems

NOTE: There are several different power adapters used with our wireless equipment. Notice all have at least one green power light on the power supply.

No Matter what Antenna/Radio combination we have installed at your house, the following tech support instruction are for all types of equipment when troubleshooting.

Step 1: Locate the Geetel Wireless power adapter which will be plugged directly into a power outlet or a power strip in your house. This location is usually located by a desktop computer or a Wireless Router (Linksys, Cisco, Netgear, Belkin, and Asus for example).

Step 2: Turn the power off to all your router/computer devices, including wireless routers, desktops, laptops, and tablets.

Step 3: Unplug the geetel power adapter and leave unplugged for 1 minute. After one minute, plug power adapter back in. The power adapter should have at least one green light on it. If you do not have a green light, you will need to call the tech support line, 258-3111.

**Step 4:** After plugging geetel power adapter in, wait 2 minute and plug your wireless router power adapter back in.

Step 5: After 1 minute you can start turning your devices on one at a time and verify you have internet connectivity.

Step 6: If you still have trouble getting to the Internet, repeat the steps above. If problem continues call the tech support line for further help.

<u>Wireless System 1</u>

Wireless System 2

To Your Router
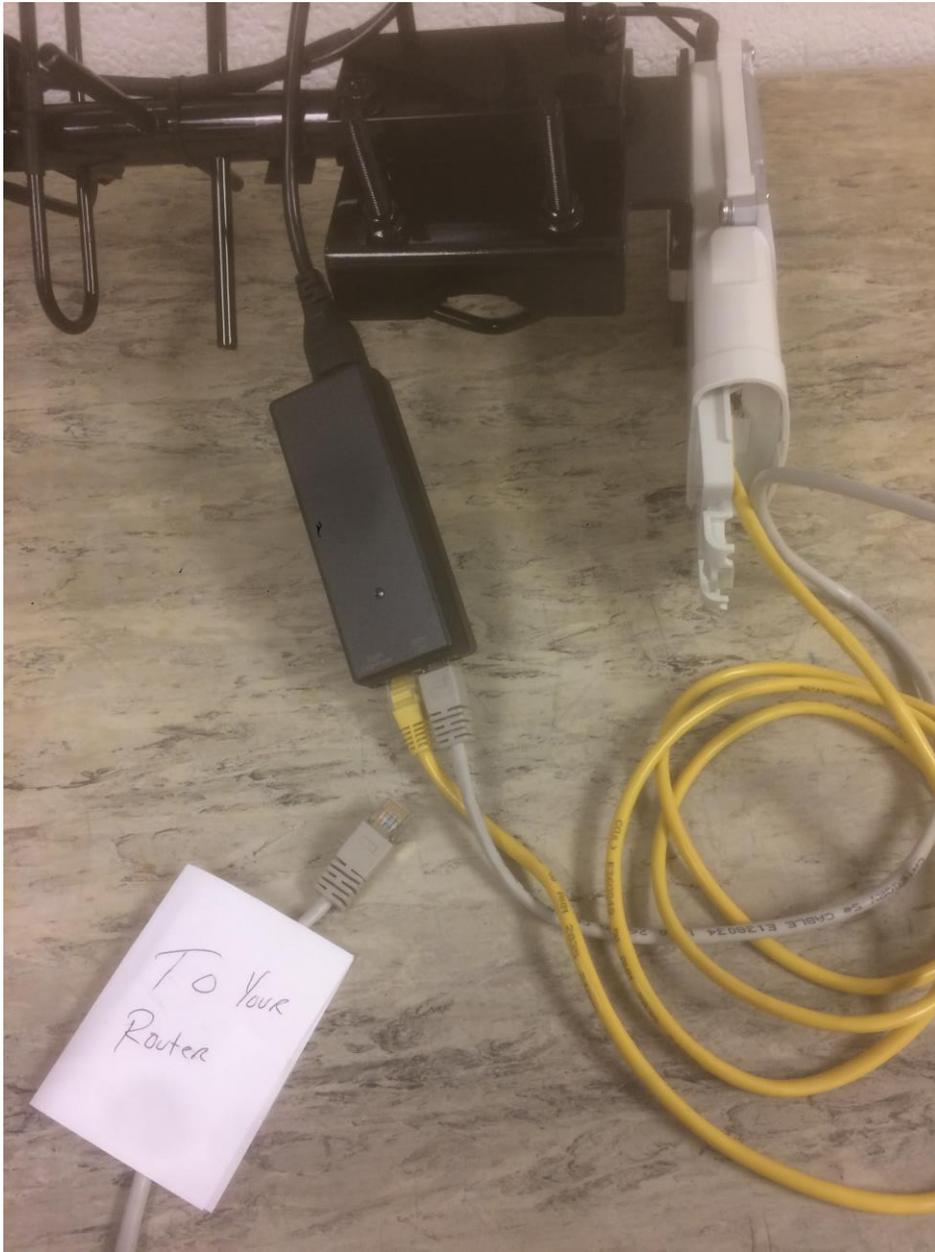
Wireless System 3

Wireless System 4